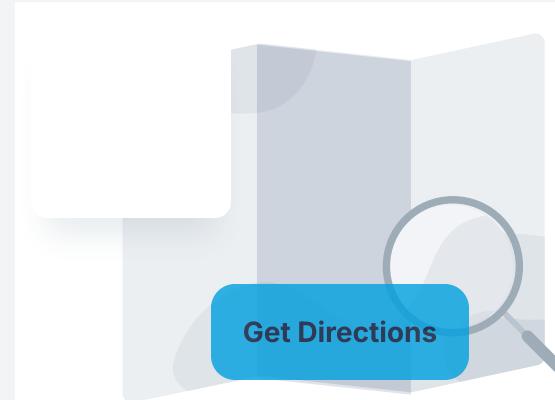


Station J-Town



3.1 stars

151 Reviews

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9601 Balsam Way, Louisville, KY, 40299



(502) 369-0310

Check Availability

Thank you for your interest! Contact us today to check our availability.



Name *

Last Name *

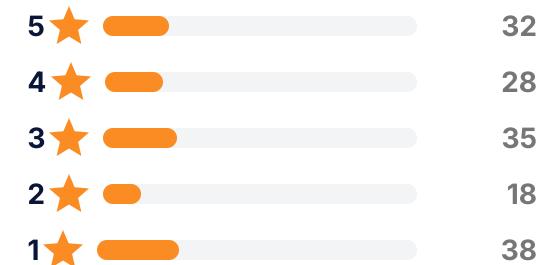
Average Review Rating:

3.1 /5 stars

151 Reviews

ORA Power Ranking: 43/100

Rating Breakdown:



Filter by...

1 star

**Ryan**

3 months ago



1 star

Been here for five years stuff still doesn't get done some staff a little rude been asking for certain things to get fixed or done but never consider a priority and keep getting my told that that doesn't need to be done even though it does charges for pest control...

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Station J-Town



3.1 stars

151 Reviews

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am not seeing any open work orders or yours. I apologize if they might have fell through the cracks. If you would like to stop by the office. I'd gladly like to discuss your concerns in detail and give them the attention they deserve. Thanks Station J-Town

**Ivonne**

3 months ago



It's the worst because when it comes to maintenance they don't fix anything you go and put the complaint and they get angry and they work in the office they even get annoyed when you tell them that you have problems in your apartment but, if they are very...

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Reply from Station J-Town

Ivonne,

Please contact the office at 502-885-4120 or feel free to stop in the leasing office Mon-Fri 9-5:30 to discuss your issues, we will be

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)**Robyn**

8 months ago



1 star

I'm on week 3 of waiting for repairs in my kitchen . Broken dishwasher, leaking sink the cabinet under the sink collapsing bugs coming up the pipes

**Verified**

Reply from Station J-Town

Robyn,

I have addressed the issues with maintenance and these will be resolved.

Thank you for your cooperation and we do appreciate your residency here at Stationjtown Apartments.

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)

1 star

My experience at Jtown Station apartments have been my worst experience ever. I wish I could move to another location, I've had nothing but problems everyday since moving here; from my apartment smelling of cigarettes and my son struggling from Asthma...

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Reply from Station J-Town

Hi Alaina, We appreciate you sharing your feedback and would like the opportunity to directly discuss your concerns in detail to give them the attention they deserve. Please contact our leasing office at (502) 885-4120 so we can work to resolve any outstanding concerns. Thank you and have a good day



Acacia

10 months ago

1.5 stars

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)

son's window for over a year now. Every time I bring up an...

[Read More](#)

Verified

Reply from Station J-Town

Dear Acacia,

In response to your email:

The pet washing stations have been removed due to non-use by residents, we may reinstall them in the future if the need of use increases.

The Pool is now being made ready for opening; we want the pool equipment to be 100% for our resident's safety. If you have noticed on our community page, we are planning a pool opening party for our resident's enjoyment, there will be activities for our residents throughout the pool season.

Our community has also started our ice cream popsicle giveaway-we did one on May 17 and plan to do these monthly. We strive to give

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)

Maintenance is striving to deal with issues for residents, emergencies to common workorders. Please be patient as they continue to work diligently on these issues.

As far as staff please know they will answer honestly as long as it is within their realm on knowledge and stick to company policies. The property manager is available please feel free to schedule an appointment to discuss any issues that you feel need to be addressed.

Respectfully,

Teresa Ramon, Property Manager
pm.stationjtown@vida-management.com



Alaina

12 months ago



1 star

At first I liked it here but now that I've been here for almost a year... It's definitely not what they make it out to be at all. I've had issues that have been needing to be resolved for over a month now and no one has fixed it nor given any type of resolution. Trying...

Station J-Town



3.1 stars 151 Reviews

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Reply from Station J-Town

Alaina,

I looked up your request and maintenance will arrive Tuesday to repair your issues. Please have any pets crated and no minors home alone so issues can be repaired.

Your other issues please contact the office as the assistant manager will be happy to discuss and answer any questions you may have regarding your billing issues or problems you are seeking to be resolved.

We are open till 6pm Mon-Fri for billing questions.

**Mary**

about 1 year ago

Station J-Town



3.1 stars

151 Reviews

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money. This past month we were literally told that the office did not know why there was an extra \$50 charge. We...

[Read More](#)

Verified

Reply from Station J-Town

Mary,

Please contact the office we would be happy to explain the charges.
502-885-4120 or email pm.stationjtown@vida-management.com.

Thank you,



Robyn

about 1 year ago



1.5 stars

Thank you for getting trash pickup started again. But they're still not emptying the dog waste receptacles. The one behind us building has not been emptied in over a month. We also have a problem with the neighbor directly above us throwing almost whole...

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)

Reply from Station J-Town

Robyn,

We will be happy to have maintenance check your ground concerns and maintain dog receptacles daily. Please contact the office at 502-885-4120 between the hours of 9-6 Mon-Fri or Sat 10-5 or stop by for a snack and discuss any issues you are having with one of our office staff.



Ryan

about 1 year ago



Okish not really all that great at getting stuff done when asked takes months only one person in office i enjoy talking to manager is amazing



Verified

▼

Reply from Station J-Town

Station J-Town



3.1 stars 151 Reviews

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We are striving on getting all maintenance issues completed along with our preventative maintenance measures, please contact the office at 502-885-4120 or stop by for a treat and discuss any issues you may be experiencing.

**Randi**

about 1 year ago



This place has caused me more stress than living with my parents. From the fluctuating rent prices, to the noise, to the never ending crime, to the tenants constantly slamming doors and arguing, to the roach infestation, to being charged valet trash when they...

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1/4

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Station J-Town

★★★★☆ 3.1 stars 151 Reviews

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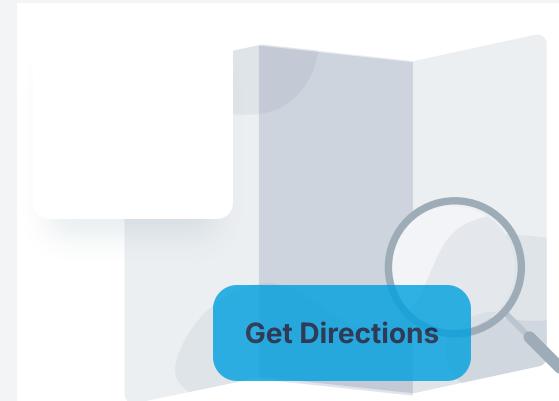


Station J-Town



3.1 stars

151 Reviews

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(502) 369-0310

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Name *

Last Name *

Average Review Rating:

3.1 /5 stars

151 Reviews

ORA Power Ranking: 43/100

Rating Breakdown:

5★

32

4★

28

3★

35

2★

18

1★

38

Filter by...

1 star

Newest ▾

**Emily**

over 1 year ago



0.5 stars

This has not been an ideal experience for apartment living. There have been a lot of issues with my apartment itself as well as the complex itself. There have been moderate improvements after Vida took over but overall it's been a less than pleasurable...

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Station J-Town



3.1 stars

151 Reviews

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to discuss your concerns in more detail and give them the attention they deserve. Please contact our leasing office at (502) 885-4120 as soon as you are able.

**Latiara**

over 1 year ago

0.5 stars

Apartments are poorly maintained and managed. Can't get the people in the office to do theirs jobs. They have attitude problems. Management told me they would give me a mailbox and mailbox key when I move in, going on month 2 still nothing. They don't...

[Read More](#)**Verified****Trisharold**

over 1 year ago

0.5 stars

Maintenance NEVER follows up on repairs. I've had no closet doors since March when I moved in. The neighbors are nasty hall ways nasty.

Station J-Town



3.1 stars

151 Reviews

[Visit Website](#)

Verified



Lopez

over 1 year ago



0.5 stars

There are Roaches & Spiders in This complex ! And The Office People Will not work with you when it's to move . They just want money and watch out for the Xtra Fees .



Verified



Ryan

over 1 year ago



1 star

Wouldn't recommend this place to anyone unless desperate the care to the attendees is poor and the insides to the walk way are nasty always an excuse to say we only have one maintenance guy



Station J-Town



3.1 stars

151 Reviews

[Visit Website](#)

Clara

almost 2 years ago



0.5 stars

Is always dirty outside. Washing machines never work and is also dirty. My garbage gets picked up probably once a week if I get lucky then they put a sticker on my door that there's a limit of tow bags b...

[Read More](#)

Verified



Tamara

almost 2 years ago



1.5 stars

My resident experience is not Good!! Roaches and dirty hallway that stinks. This is understaffed and a bootleg, cheap place. No serious cleaning or maintenance nor not a professional pest control. Roaches still crawling around and even Invading my Bed!!...

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Station J-Town

 3.1 stars 151 Reviews[Visit Website](#) 1 star

There is a roach infestation in my apartment and the whole G building. I have had the pest control three times for regular spaying and the full treatment and the infestation is still on going. Had a neighbor move out because it was so bad I can't cook or keep...

[Read More](#)

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Timothy

almost 2 years ago

 1 star

Everything here is so clean. Maintenance gets on issues very quickly. We just moved directly across the hall to a newly renovated unit and it's wonderful.



Verified

Verified Resident

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)

Moving in was a nightmare. Good ole bait and switch move on the units. What I signed for isn't what I got. Unit wasn't finished at move in. & the unit flooded 12 times before anything was ever done about it.



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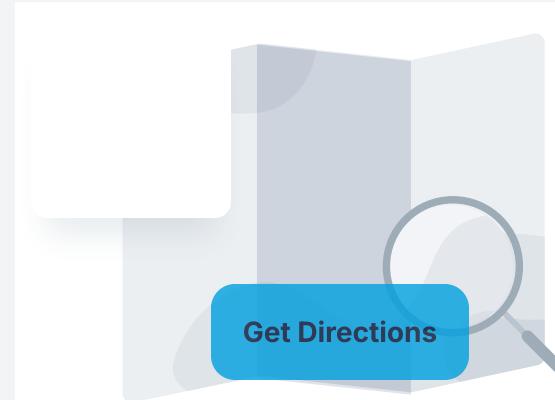


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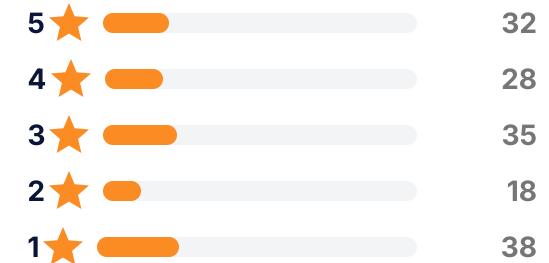
Average Review Rating:

3.1 /5 stars

151 Reviews

ORA Power Ranking:  43/100

Rating Breakdown:



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**Daniel**

about 2 years ago



0.5 stars

I am over disappointed, frustrated for the way we have been treated. The turnover in our apartment is disgusting. For my 16 years working in that industry as senior technician I ever seen thing like...

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Station J-Town

 3.1 stars 151 Reviews[Visit Website](#)

Phone Number *

Expected Move-In Date *

03/26/2025

[Submit](#) 1 star

Nothing gets fixed was locked out of my apt called them they came 3 times with the wrong key and was to come back and never did I had to call a locksmith just to go in my apt



Verified

**Kayode**

about 2 years ago

 1.5 stars

Not really the best. Feel like my apartment price doesn't reflect quality of my apartment. I also first moved into an apartment that was roach infested.



Verified

**Dillon**

about 2 years ago

 0.5 stars

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)

positive I can think of. Rude staff, check. Filthy...

[Read More](#)**Verified**

Reply from Station J-Town

Dillon,

**We value your residency at Stationjtown and our managers are here
Mon-Fri 9-6 to give full attention to your concerns.**

**Chelsey**

about 2 years ago



1 star

Property always has trash / broken furniture lying around outside and in building hallways. We have had "B*tch" carved into a wall in our building hallway for months. The staff that works here is a joke. Anytime we have a concern and bring it to them - we are...

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Station J-Town



3.1 stars 151 Reviews

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Michelle

about 2 years ago



0.5 stars

Bugs, no heat, no a/c, no water for about 900/month. Lived here a year and more times than I can count has my water been shut off. I have not had a/c since September. I have not had consistent heat since September. Heat has been out most of the time since...

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Verified



Nicholas

about 2 years ago



0.5 stars

If I could rate it a 0 I wouldn't we moved in to something around 14 maintenance issues or deal with in a brand newly renovated apartment where stuff was supposed to look nice and work. Several gaps and holes in ceilings combined with age of the building...

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Station J-Town



3.1 stars 151 Reviews

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Mary

about 2 years ago



0.5 stars

Station Jtown is the ghetto of Jtown. The plumbing here sucks! We have to pour bleach in the sinks so they don't stink and literally we have to boil hot water for the toilet to flush. The sink in the bathroom doesn't work. It's dirty in the breezeways and there's...

[Read More](#)

Verified

▼



Verified Resident

about 2 years ago



1 star

It's been very challenging living here. Between the high rent, things not getting fixed properly and the grounds being a constant mess just to name a few I definitely have not enjoyed my experience of living here over the past year and a half.



▼

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)**Amber**

about 2 years ago



1.5 stars

Everything could be better. The people could be nicer. The property could be kept nicer and cleaner. Something should be done bout all the wild kids running free.

**Verified**[**<< < PREV**](#)

3/4

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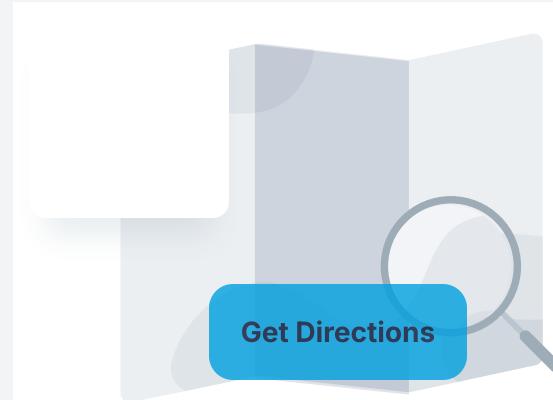


Station J-Town



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Name *

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Average Review Rating:

3.1 /5 stars

151 Reviews

ORA Power Ranking: **43** /100

Rating Breakdown:

5 ★		32
4 ★		28
3 ★		35
2 ★		18
1 ★		38

Filter by...

1 star

Newest ▾

**Tamara**

about 2 years ago



1.5 stars

Roaches there infested in my apartment and to many pets. Dirty hall way and smell. No structure and no customer service. Just all about the money.

**Verified**

Station J-Town

★★★★☆ 3.1 stars 151 Reviews

[Visit Website](#)

Phone Number *

Expected Move-In Date *

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Submit

★★★★☆ 1 star

Apartment has bed bugs and roaches.

They have lied about coming to spray on multiple occasions....

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Tasha

about 2 years ago

★★★★☆ 1.5 stars

I've been here 3 years and everything takes so long to get addressed. The bugs are never ending no matter how much I clean. The noise from the neighbors go all night sometimes. Most of the place has issues in general. I wish it was better



Verified



Cherish

about 2 years ago

Station J-Town

 3.1 stars 151 Reviews[Visit Website](#)

**roaches and fruit flies I cannot wait to break my lease. The pest control
thats supposed to come every month I have...**

[Read More](#)**Verified****Verified Resident**

about 2 years ago

 1 star

**It's been awful since moving here. One issue after another. Thankfully
maintenance had been helpful. Hope things get better the remainder of
my lease here.**

**Verified****Krista**

over 2 years ago

 0.5 stars

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)**cooking utensils and dining ware in the living room. Our...**[Read More](#)**Verified****Forest**

over 2 years ago

0.5 stars

I've lived here over a month now and they still haven't fixed anything I have asked them too. They lied to me when I moved in and said they didn't have a bug problem and they do. And I still haven't even received a mailbox key. No stars!!!

**Verified****Eric**

over 2 years ago

0.5 stars

Station J-Town

★★★★☆ 3.1 stars 151 Reviews

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nights was upsetting. We were...

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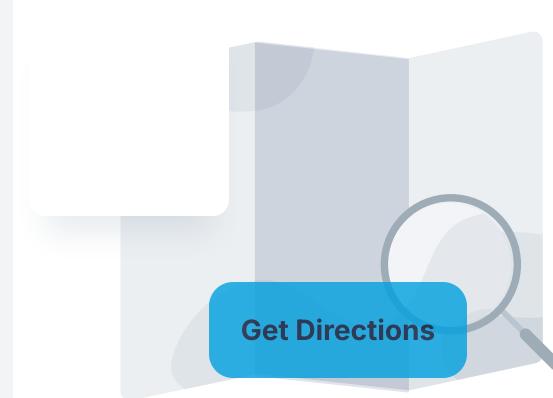


Station J-Town



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1 ★		38

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2 stars

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Rose

about 1 year ago



2.5 stars

Living here has been a relatively unpleasant experience, with poor communication skills on the part of management, none of the amenities are actually available as advertised, and the valet trash service we pay for never actually gets picked up.



Verified

Station J-Town



3.1 stars

151 Reviews

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Phone Number *

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03/26/2025

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2 stars

We have lived here since 2019 and never been asked if we would like our carpet cleaned or changed. The breezeways haven't been cleaned since we lived here and they are disgusting. There isn't a fire alarm on the outside of building. We were going to consider...

[Read More](#)**Verified**[Reply from Station J-Town](#)**Hello Mary,**

We're sorry to hear of your less than satisfactory experience and hope you will accept our sincerest apologies. We are committed to providing a great community experience and we would like to make things right. Please contact us at (502) 369-0354 to determine how we can provide you with a solution. We value our community members' opinions and would like to thank you for bringing this to our attention. Thank you!

**Haley**

over 1 year ago

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)

has been the biggest issue for us and getting management to truly listen.



Verified

Reply from Station J-Town

Our community is proud to be available 6 days per week to discuss your problems. We are open Mon-Fri 9-6 and Sat 10-5. Please contact us so we can address and resolve your concerns. We do appreciate your residency here at StationJtown.



Robyn

over 1 year ago



I wish there were more of a community and fewer bugs. The dog park and playground are nice. And trunk of treat was fun but not many people showed up



Verified

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)

We at StationJtown are happy that people did participate in our trunk or treat and since the last of August we plan to hold many resident events and really would like our residents to come and join in our festivities.

Please watch out for our future newsletters and emails regarding our community news.

We appreciate your residency.

**Sarah**

over 1 year ago

**2 stars**

There has been a lot of issues with water damage, appliances not working properly, and cockroaches. Vida has had a ton of different maintenance people come through but hoping with the new people they have they will get better.

**Verified**

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)

We appreciate your residency here at StationJtown and please reach out to our office team regarding any issues you are experiencing as we have an A-1 maintenance staff and will be happy to respond in a timely manner.

Please take advantage of our planned community events each month as we have great giveaways and on 10-27 a trick or treat planned.

**Pedro**

over 1 year ago



2 stars

Pues ay mucho hínsecto como cucarachas ay mucho calor no sirbe el aire acondicionado y los quemadores de la estufa no sirve los tubos del lavamanos no sirbe

**Verified****Charesa**

about 2 years ago

Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)

living in my own home and I don't like that.



Verified



Sarai

about 2 years ago



Communication has been a very big issue. The management has changed multiple times in the year I've lived here yet no one upholds the conversations or promises of the managers before. So, in the end the tenet suffers. I've had roaches the whole time I'...

[Read More](#)

Verified



Kailye

about 2 years ago



Station J-Town



3.1 stars 151 Reviews

[Visit Website](#)

Verified



Florinda

about 2 years ago



2 stars

I will give it two starts because they have been taking too long to come and fixed something when I need it. My neighbors upstairs make noise every day and night. They don't stop and is disturbing



Verified

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1/2

[NEXT >](#) [>>](#)

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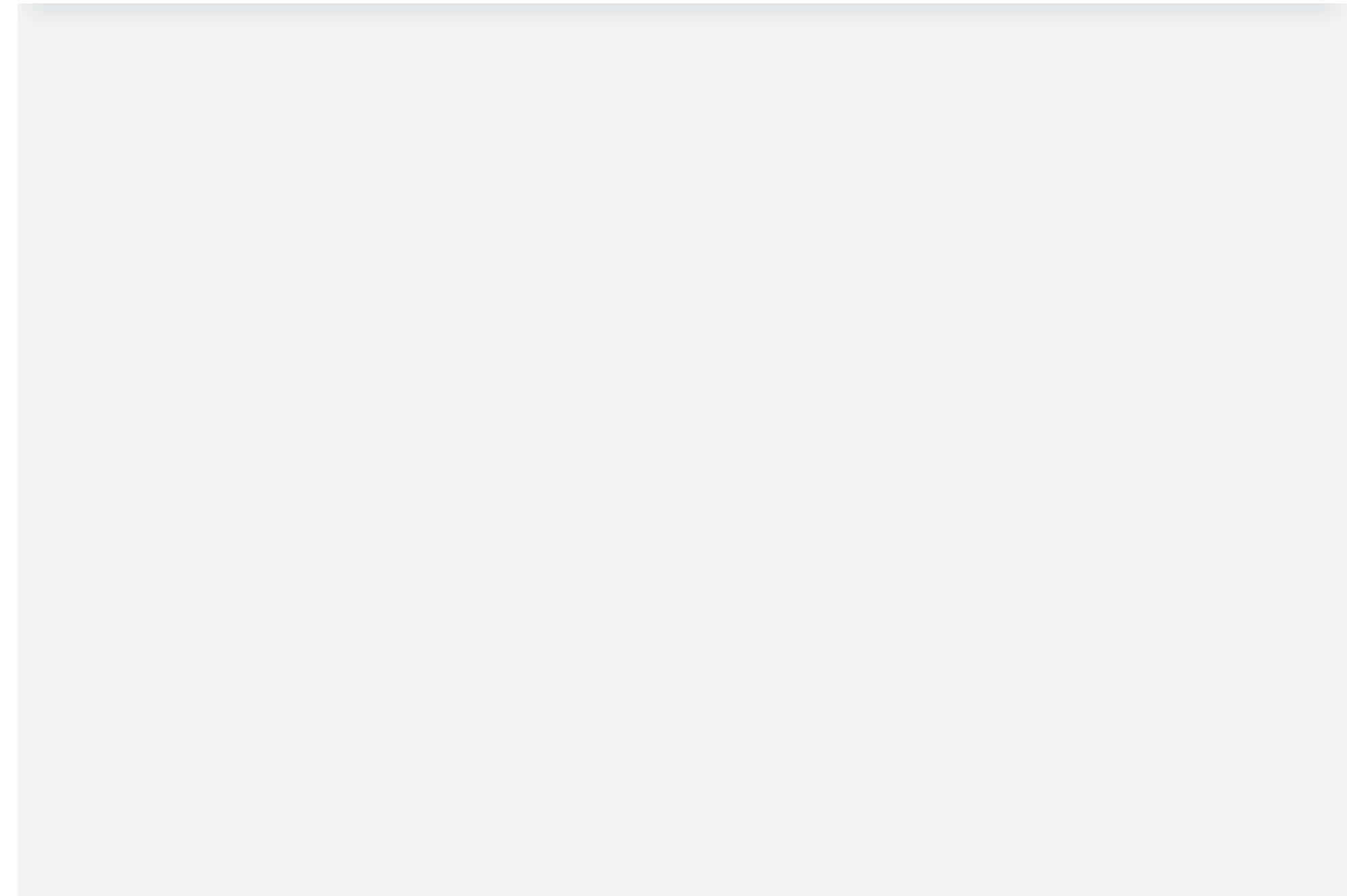
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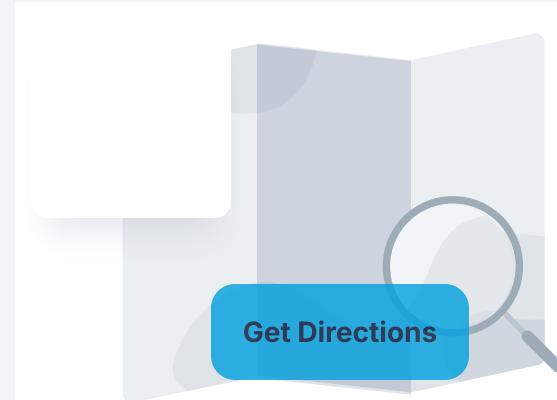


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3.1 stars

151 Reviews

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Last Name *

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ORA Power Ranking: **43** /100

Rating Breakdown:

5 ★		32
4 ★		28
3 ★		35
2 ★		18
1 ★		38

Filter by...

2 stars

Newest ▾

**Robyn**

about 2 years ago



2.5 stars

In front of our apartment building is covered with trash and cigarette butts, and every time we put in a maintenance request it's closed without someone ever coming to see us or even getting in contact.

**Verified**

Station J-Town



3.1 stars

151 Reviews

[Visit Website](#)

Phone Number *

Expected Move-In Date *

03/26/2025

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2.5 stars

It's okay. It's ate up with cockroaches which I've been trying to deal with myself. I've notified the front office about a month or 2 ago and stuff haven't heard anything from them. I also don't like that fact that the water is guesstimated. But other than that people...

[Read More](#)

Verified



Justine

about 2 years ago



2.5 stars

I love it I just moved in they are things that could be better but it's life my the people I love around are quite and nice the walls are tin and you can hear people walking



Verified



Station J-Town



3.1 stars 151 Reviews

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2.5 stars

Overall the apartment is wonderful! But the fact that anybody can walk in our building and sleep in the halls like i've experienced last night. Also i don't like the fact that maintenance says they fixed and issue and didn't



Verified



Brittany

about 2 years ago

2 stars

This place needs work. The size of the apartment is nice but they are infested with roaches. I would have never signed the lease had I known this. They have a trash service that allows people to put trash in the hallways. Gross! Yes there are guidelines, but di...

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Verified



Station J-Town



3.1 stars 151 Reviews

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2 stars

I have lived here through way too many owners and it just isn't a good time.

The bugs, the bathtub chipped, my new floors coming up from mopping them, the leaks. My neighbors constantly stomping on th...

[Read More](#)

Verified



Seth

over 2 years ago

2 stars

Apartment is nice and well renovated. Community is pretty and well kept. However my apartment has cockroaches in the kitchen and management seems to not care at all.



Verified



Station J-Town



3.1 stars 151 Reviews

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2 stars

I appreciate you all getting me in the apartment as fast as you did knowing that I had no other options, but the reason I gave you only 2 stars is due to me coming into the apartment and already having roaches. I appreciate you trying to get rid of them but they keep...

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